



Secure Web Hosting Service Description

Version: 1

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1 Service Description

The Pine Secure Web Hosting service ensures that your website is hosted on a thoroughly secured environment with fast internet access.

Regardless of whether you want your website to be hosted on a server that hosts multiple websites, or whether you want your site to be hosted on a dedicated server, you will benefit from the following powerful features:

1.1 Always the Latest Security Patches

Pine checks all components of the hosting infrastructure for security weaknesses before they are deployed. Furthermore, Pine continuously reviews the latest security patches for the infrastructure components and applies them whenever they are required to maintain a secure hosting environment.

1.2 Protection Against Defacing

Alterations of your website's content by unauthorized users (i.e. website vandalism or defacing) could cause major embarrassment to your organization. The Pine Secure Web Hosting service provides sophisticated protection against defacing to ensure that the message that you want to get across to your target audience is safe.

1.3 Your Customer's Information is Protected

If your website is capable of storing information that you have collected from your customers, you want to make sure that unauthorized persons cannot access this information. The Pine Secure Web Hosting service ensures that your customers can feel confident that their information is safe with you.

1.4 Protection Against Interception of Sensitive Information

If your customers can send sensitive information to your site, and if your site can transmit sensitive information to your customers, you want to make sure that this information cannot be intercepted. The Pine Secure Web Hosting service allows you to encrypt the communication between your website and your customers. This ensures that sensitive information (e.g. credit card numbers, order tracking, account status, etc.) cannot be intercepted.

1.5 Free use of the Pine Secure E-mail service

Your organization can benefit from all the advantages the Pine Secure E-mail service provides. You can find more information about this service in the Service Description of the Pine Secure E-mail service.

1.6 High-Speed Redundant Internet Connectivity

The Secure Web Hosting infrastructure is connected to separate internet backbones. Traffic is continuously routed so that it uses the faster of the connections. If one of the backbones becomes unavailable, all traffic is automatically routed through the remaining connection without causing any downtime.

1.7 Statistical Reporting

The web-based management interface can also be used to access the detailed Webalizer statistical overviews of your website's usage.

1.8 Search Engines

Pine will make sure that your website is submitted to all popular search engines, so your prospects can easily find your website.

2 Technical Specifications

	Basic Secure Web Hosting	Extended Secure Web Hosting	Professional Secure Web Hosting
Operating System	Unix (FreeBSD)	Unix (FreeBSD)	Unix (FreeBSD)
Data verkeer	5 GB	10 GB	30 GB
Disk ruimte	25 MB	100 MB	300 MB
Secure E-mail addresses included	5	10	50
Virus scanning	Yes	Yes	Yes
Spam Filtering	Yes	Yes	Yes
Web mail/IMAP	Yes	Yes	Yes
Aliases	Yes	Yes	Yes
Mailing list	No	Optional	Optional
Statistical overview	Yes	Yes	Yes
Database	No	Yes	Yes
ODBC connection	No	Yes	Yes
PHP scripting	Yes	Yes	Yes
Administration protocol	FTP	FTP	FTP
SSL certificate	No	Optional	Optional

- Customer can fully manage the Secure Web Hosting service on a secure web based administration interface, using the domain name and a password provided by Pine as credentials.
- All Pine servers are connected to separate, load balanced Internet backbones.

3 Prices

The pricing schedule for the Pine Secure Webhosting service is as follows:

Description	Price per month
Basic Secure Web Hosting service	€ 45,00
Extended Secure Web Hosting service	€ 65,00
Professional Secure Web Hosting service	€ 175,00
Extra data traffic, per MB	€ 0,10
Extra disk space, per 25 MB	€ 10,00

Customer will be invoiced for a period of three months.

If the monthly data traffic exceeds the amount included with the Web Hosting service of your choice, customer will be invoiced at the end of the calendar month for the extra used data traffic.